

## **A NOTE REGARDING COVID-19**

To our Goodwill Shoppers and Donors:

The health and safety of our customers and employees is our highest priority. As the coronavirus (COVID-19) continues to make headlines, I want to assure you of some actions we are taking to help protect both you and our employees.

We will closely follow guidance from the Centers for Disease Control and Prevention and our local health officials. Their recommendations and expertise will inform our decisions as we respond to this health threat.

Here are actions we are taking:

- We are increasing the frequency and rigor of cleaning and disinfection in all of our stores, donation centers, and offices, including the following:
  - More frequent cleaning of surfaces commonly touched by customers and employees (including door and shopping cart handles, register counters)
  - Placing bottles of hand sanitizer at all registers and donation kiosks for use by staff members and customers
  - Making latex gloves available to cashiers who wish to use them
- We are urging employees to follow best practices to reduce the risk of getting sick and are urging sick employees to stay home.

For now, our physical facilities remain open for business—as does our online shopping experience at [shopsavegoodwill.com](https://shopsavegoodwill.com).

All of us at Rappahannock Goodwill know that this issue is a cause for concern to many. Please be assured that as circumstances continue to develop, we will make our decisions with the highest concern for the health and well-being of our customers, employees, and community.

**THANK YOU FOR SUPPORTING OUR MISSION.**